## MONDAY

### 21st October 2019

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>10:00 AM - 4:00 PM</td>
<td><strong>Registration Open</strong>&lt;br&gt;The registration desk will be open for workshop delegates only at Surfers Paradise Marriott Resort &amp; Spa</td>
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<tr>
<td>10:30 AM - 12:00 PM</td>
<td><strong>Optional Workshops</strong>&lt;br&gt;Optional workshops will be held at Surfers Paradise Marriott Resort &amp; Spa and are for delegates who have purchased an additional ticket to attend a workshop.</td>
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<tr>
<td>12:00 PM - 12:30 PM</td>
<td><strong>Lunch (workshop delegates only)</strong></td>
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<tr>
<td>12:30 PM - 2:00 PM</td>
<td><strong>Optional Workshops</strong>&lt;br&gt;Optional workshops will be held at Surfers Paradise Marriott Resort &amp; Spa and are for delegates who have purchased an additional ticket to attend a workshop.</td>
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<td>Optional Workshop Two</td>
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<tr>
<td><strong>Location:</strong> Hinterland Room 1, Surfers Paradise Marriott Resort &amp; Spa</td>
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<tr>
<td><strong>Workshop Title:</strong> Conducting Economic Evaluations for Telehealth Services</td>
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<tr>
<td><strong>Presenter:</strong> Centaine Snoswell, The University of Queensland, Australia</td>
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<th>Optional Workshop Three</th>
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<tr>
<td><strong>Location:</strong> Hinterland Room 2, Surfers Paradise Marriott Resort &amp; Spa</td>
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<tr>
<td><strong>Workshop Title:</strong> IT-Based Methods for Health Behaviour Change</td>
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<tr>
<td><strong>Presenters:</strong> Anthony Maeder, Alline Beleigoli &amp; Lua Perimal-Lewis, Flinders University, Australia</td>
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<tr>
<th>2:00 PM to 2:30 PM</th>
<th><strong>Afternoon Tea (workshop delegates only)</strong></th>
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<tr>
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<th>Optional Workshop Four</th>
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<tr>
<td><strong>Location:</strong> Hinterland Room 1, Surfers Paradise Marriott Resort &amp; Spa</td>
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<tr>
<td><strong>Workshop Title:</strong> Artificial Intelligence - the Fourth Industrial Revolution Positively Disrupting Medicine. What Is AI, How is it Being Used in Medicine, and How do I Get Involved?</td>
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<td><strong>Presenter:</strong> Brent Richards, Gold Coast Health, Griffith University, Bond University, Australia</td>
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TUESDAY

22nd October 2019

**7:30 AM to 4:30 PM**

**Registration Open**

Registration Open at Surfers Paradise Marriott Resort & Spa. If you attended workshops on Monday 21 October and collected your name badge you do not need to register again.

**8:30 AM to 10:30 AM**

**Plenary Session**

**Plenary Sessions will be held in the Marriot Ballroom**

8:30AM - Conference Opening

8:35AM - Welcome to Country

**Jellurgal Aboriginal Cultural Centre**

8:55AM - Conference Overview and Housekeeping

9:00AM - Keynote Address: Implementation of System-Wide Virtual Care Center

**Mark Saxon, Mercy Virtual, USA**

9:30AM - Q&A Session with Mark Saxon

9:40AM - Industry Engagement Session

10:00AM - State of Telehealth in Australia: is There Any Need for Policy Change?

**Len Gray, The University of Queensland, Australia**

10:15AM - ATHS Update

**Jackie Plunkett, ATHS, Australia**

**10:30 AM to 11:00 AM**

**Morning Tea, Exhibition & Poster Viewing**

**11:00 AM to 12:30 PM**

**Concurrent Session 1 - International**

**Location:** Elston Room (Ballroom 1)

11:00AM - mHealth - Maximum Adoption in the Developing World: Development of a Comprehensive Model for Patients and Health Workers

**Michael Addotey-Deove, University of Kwazulu-Natal, South Africa**

11:15AM - Learnings from the Telemedicine Program in Greenland
11:00 AM - Evidence for the use of mHealth Interventions with First Nations Populations to Address Health Challenges: a Systematic Literature Review

Georgina Hobson, Centre for Online Health, The University of Queensland, Australia

The session will resume at 11:30am with Jennifer Chipps.

11:30AM - Can we Deliver Evidence-Based Mental Health Interventions on a Mobile Phone?

Jennifer Chipps, University of the Western Cape, South Africa


Maurice Mars, University of KwaZulu-Natal, South Africa

12:00PM - The Effectiveness of Text Messaging Interventions for Depression: a Systematic Review and Meta-Analysis

Buddhika Senanayake, The University of Queensland, Australia

12:15PM - Q&A with speakers
11:15AM - Implementing a Peer Support Program by Group Videoconferencing for Isolated Dementia Carers
Annie Banbury, Central Queensland University, Centre for Online Health, The University of Queensland, Australia

11:30AM - The Voice of the Patient in Shaping Telehealth Services at a Tertiary Hospital
Nandhini Natarajan, Royal Perth Hospital, Australia

11:45AM - The Experience of Rural and Regional Telehealth Care for People Living with HIV/AIDS: Challenges and Triumphs
Cico Lobbert, Barwon Health, Australia

12:00PM Integrated Telehealth Assisted Home-Based Specialist Palliative Care: a Feasibility Study in an Australian Rural Community Setting
Peter Poon, Monash Health, Australia

12:15PM - Q&A with speakers

12:30 PM to 1:15 PM
Lunch, Exhibition & Poster Viewing

1:15 PM to 2:45 PM
Concurrent Session 4 - Paediatrics
Location: Elston Room

1:15PM - Challenges and Opportunities in Implementing Forensic Child and Youth Mental Health Services via Telehealth
Megan Bunt, Forensic CYMHS, Australia

1:30PM - The Importance of Clinical Facilitation for a Perinatal and Infant Telemental Health Service
Naomi Kikkawa, Children's Health Queensland Hospital and Health Service, Australia & Monica Taylor, The University of Queensland, Australia

1:45PM - Feasibility and Acceptability of Using Telehealth for Early Intervention Parent Counselling
Nicole Owen, Children’s Health Queensland, Australia

2:00PM - Real Time Teleotoscopy Complementary to Telehealth Consultation
Mark Quick, Perth Children's Hospital, Australia

2:15PM - Development of the System Architecture Required for Conducting Paediatric Feeding Assessments via Telepractice
Madeline Raatz, Queensland Children's Hospital, Australia

2:30PM - Q&A with speakers
### Concurrent Session 5 - Technology

**Location:** Waianbah Room

- **1:15PM - Can Artificial Intelligence Play a Role in TeleENT?**
  - **Adam Mothershaw, The University of Queensland, Australia**

- **1:30PM - A Multi-Site Telemonitoring Enhanced Care Trial for Chronic Heart Failure to Improve Guideline Compliance and Collaborative Care**
  - **Mohan Karunanithi, AEHRC & CSIRO, Australia**

- **1:45PM - Using Telehealth for Adjunct Service Delivery in Health Service: Enabling Video Interpreting**
  - **Karrie Long, Royal Melbourne Hospital, Australia**

- **2:00PM - Current Trends in Health Information Technology for Ageing Consumers**
  - **Anthony Maeder, Flinders University, Australia**

- **2:15PM - Connect@Home: a Partnership to Deliver a Technology-Enhanced Model of Care**
  - **Suzanne Morony, Zest Health Strategies, Australia & Vickie Irving, Telstra Health, Australia**

- **2:30PM - Q&A with speakers**

### Concurrent Session 6 - Specialty Services

**Location:** The Verandah Room

- **1:15PM - The Successes and Failures of Dental Telehealth Project in Torres Strait**
  - **Margaret Nowak, Torres and Cape Hospital and Health Service, Australia**

- **1:30PM - Effectiveness of Telemedicine in the Treatment of Substance Abuse in Australia**
  - **Melinda Symon, Hader Clinic QLD, Australia**

- **1:45PM - Teledermoscopy in General Practice: a Pilot Study from the Region of Southern Denmark**
  - **Tine Vestergaard, Odense University Hospital, Denmark**

- **2:00PM - Central Queensland Obstetrics, Gynaecology and Maternal Network Telehealth**
  - **Christina McInally & Vickey Blachford, CQHHS, Australia**

- **2:15PM - Digital Health Interventions for Chronic Diseases: a Scoping Review of Evaluation Frameworks**
  - **Nazli Bashi, Australian eHealth Research Center, CSIRO,**
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<tr>
<td>2:30 PM - Q&amp;A with speakers</td>
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<tr>
<td>2:45 PM - 3:15 PM</td>
<td><strong>Afternoon Tea, Exhibition &amp; Poster Viewing</strong></td>
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<td>3:15 PM - 4:00 PM</td>
<td><strong>Plenary Session</strong>&lt;br&gt;Keynote Address: Australian Government Funding for Telehealth Services in Australia – Future Directions&lt;br&gt;<em>Roland Balodis, A/g Director - GP Section, Medicare Reviews Unit</em>&lt;br&gt;3:45PM - Q&amp;A Session with Roland Balodis</td>
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<td>4:00 PM - 4:30 PM</td>
<td><strong>ATHS Panel Session</strong>&lt;br&gt;If You Could Reinvent the Health System, From Today Onwards, What Would it Look Like?</td>
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<td>7:00 PM - 10:00 PM</td>
<td><strong>Conference Dinner</strong>&lt;br&gt;<strong>Location:</strong> Poolside, Surfers Paradise Marriott Resort &amp; Spa&lt;br&gt;<strong>Address:</strong> 158 Ferny Ave, Surfers Paradise QLD 4217&lt;br&gt;<strong>Dress:</strong> Smart Casual</td>
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## Registration Open
Registration Open at Surfers Paradise Marriott Resort & Spa.

## Plenary Session

**Plenary Sessions will be held in the Marriott Ballroom**

9:00AM - Welcome Day Two

9:10AM - Keynote Address: Tackling Outpatient Waiting Lists with Teleconsultations and Teleophthalmology - the Experience in Brazil

**Roberto Umpierre, Federal University of Rio Grande do Sul, Brazil**

9:40AM - Q&A Session with Roberto Umpierre

### ORAL POSTER SESSION

9:55AM - The Development of Practice Guidelines for Teledermatology in Australia

**Liam Caffery, The University of Queensland, Australia**

10:00AM - Integrating Telehealth into a State Wide Spinal Cord Injury Rehabilitation Service

**Karen Lucas, Metro South Health, Australia**

10:05AM - Bridging Gaps in Health using Telepsychiatry for Young-Onset Dementia: Unexpected Wins and Learnings

**Sarah Farrand, Royal Melbourne Hospital and Wendy Kelso, North Western Mental Health, Australia**

10:10AM - Chronic Disease Management with Wearable Device and Health Outcomes; a Systematic Review and Meta-Analysis

**Tomoko Kamei, St. Luke's International University, Japan**

10:15AM - Mobile Telehealth - a 2020 Vision

**Ramesh Madhavan, St Joseph Mercy Hospital, United States**

10:20AM - Hello ViDe: a New Application of Teledentistry in Australia to Improve Access to Professional Dental Help for the Private Sector

**Christine May, ViDe Virtual Dental Australia, Australia**

10:25AM - Pilot use of Video Conference to Provide Remote Support for an Infirmary Unit in Hong Kong

**Daniel Yuk, Cheshire Home Shatin and Shatin Hospital, Hong Kong**
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| 11:00 AM to 12:15 PM | **Concurrent Session 7 - Allied Health**  
**Location:** Elston Room  
11:00AM - An Evaluation of Service Outcomes, Costs, and Consumer Engagement Following Implementation of a Telepractice Service for Swallowing Assessments  
**Clare Burns, Royal Brisbane & Women's Hospital, Australia**  
11:15AM - Today's Special: Telerehab with an Optional Side Serving of Face to Face Sessions. Meeting the Changing and Varied ‘Dietary Requirements’ Across Clinicians, Clients and Managers to Introduce and Sustain the Use of Technology Across Rehabilitation Services  
**Mardi George, Tasmanian Health Service, Australia**  
11:30AM - The Delivery of a Positive Behaviour Support Service to Regional and Remote Participants via Telepractice  
**Genevieve Johnsson, Autism Spectrum Australia, Australia**  
11:45AM - Establishing Telehealth within Redland Hospital’s Physiotherapy Musculoskeletal Management Clinic’s Model of Care to Improve Patient Access to Services  
**Vicki Parravicini, Queensland Health, Australia**  
12:00PM - Q&A with speakers |
| 11:00 AM to 12:15 PM | **Concurrent Session 8 - Service Development**  
**Location:** Waianbah Room  
11:00AM - Metro South Health Telehealth – the Development of Public Telehealth Services in a Metropolitan Health Service  
**Karen Lucas, Metro South Health, Australia**  
11:15AM - The Challenges of Collaborating with Numerous External Stakeholders in the Development of a New Telehealth Service  
**Andrea Jeffery, Metro South Health, Australia & Betina Thiedeke, Princess Alexandra Hospital**  
11:30AM - Phase 1 Success, Phase 2 Flop! Lessons from a Failed Spread of Telehealth Across Different Campuses  
**Karrie Long, Royal Melbourne Hospital, Australia**  
11:45AM - Telehealth.... The “Two of Us” The Journey of the Telehealth at St Vincent’s Health Network Sydney, and the Subsequent
Success of a Telehealth Body Movement Clinic on the Mid-North Coast

Majid Shahi, St Vincent's Health Network Sydney & Rachael Mackinnon, Parkinson's NSW & Mid North Coast Local Health District, Australia

12:00PM - Q&A with speakers

11:00 AM to 12:15 PM

Concurrent Session 9 - Chronic Disease and Diabetes

Location: The Verandah Room

11:00AM - Rethinking Model of Outpatient Diabetes Care Utilising eHealth (Remodel): Outcomes of a Pilot Randomised Controlled Trial

Anish Menon, Centre for Health Services Research, The University of Queensland, Australia

11:15AM - Denmark – A Telehealth Nation - How to Co-Create Successful Chronic Disease Management Solutions Across Sectors

Christian Mercado, Health Innovation Centre of Southern Denmark, Denmark

11:30AM - Weight Loss and Reversing Type 2 Diabetes Cost-Effectively Through eHealth Coaching

Carl Joakim Brandt, Research Unit for General Practice, Denmark

11:45AM - Evaluation of Paediatric Diabetic Telehealth Service to Rural Sites

Michael Williams, Mackay Base Hospital, Australia

12:00PM - Q&A with speakers

12:15 PM to 1:00 PM

Lunch, Exhibition & Poster Viewing

1:00 PM to 2:15 PM

Concurrent Session 10 - Accessibility

Location: Elston Room

1:00PM - Impact of School-Based Allied Health Therapy via Telehealth on Children's Speech and Language, Class Participation and Educational Outcomes

Anthony Smith, Centre for Online Health, The University of Queensland, Australia

1:15PM - From Behind the Bars! Telehealth in a Correctional Setting

Kim Ford, Tasmanian Health Service, Australia
1:30PM - Waikato District Health Board Outpatient Telehealth Service Reduces Trips for Springhill Correctional Facility  
**Denise Irvine, WaikatoDHB, New Zealand**

1:45PM Preliminary Findings of a Telehealth Service Implementation in Early Intervention: Successes and Challenges  
**Evania Yu Jie Yeo, National University Hospital, Singapore**

2:00PM - Q&A with speakers

### Concurrent Session 11 - Economics and Policy

**Location:** Waianbah Room

1:00PM - Successes and Failures in Mobile Health Data Protection and Their Impacts: a Realist Review  
**Javad Pool, The University of Queensland, Australia**

1:15PM - Does Telehealth Reduce Costs to the Health System?  
**Centaine Snoswell, The University of Queensland, Australia**

1:30PM - Telehealth in the Acute Hospital Setting to Reduce Medical Fatigue  
**Matthew Barneveld, Telehealth Emergency Management Support Unit & Dr Isaac Hohaia, Darling Downs Hospital, Australia**

1:45PM - The Little Known and Often Underrated Enablers to a Successful Acute Telehealth Service  
**Kylie Bosich, WA Country Health Service, Australia**

2:00PM - Q&A with speakers

### Concurrent Session 12 - Home Care and Remote Monitoring

**Location:** The Verandah Room

1:00PM - Addressing Primary Care Access Challenges in Regional and Remote WA with After-Hours Virtual Doctor Clinics  
**Vickie Irving, Telstra Health, Australia**

1:15PM - Combining Telehealth Capabilities to Strengthen Delivery of Home-Based Acute Care Models  
**Mel McCusker, Metro South Hospital and Health Service, Australia**

1:30PM - Remote Patient Monitoring - Making it Happen  
**Bronwyn Phillips, Murray PHN, Australia**

1:45PM - Diurnal Variation in Blood Pressure Quantified by Home
Blood Pressure Monitoring: an Investigation in Timing of Anti-Hypertensive Administration  
**Branko Celler, University of NSW, Australia**

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<tr>
<td>2:00 PM</td>
<td>Q&amp;A with speakers</td>
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<td><strong>2:15 PM</strong></td>
<td><strong>Wine &amp; Cheese Break</strong></td>
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<tr>
<td><strong>2:30 PM</strong></td>
<td><strong>Plenary Session</strong></td>
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<td>2:30PM - Reflections of SFT 2019</td>
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<td><strong>Anthony Smith, Jackie Plunkett</strong></td>
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<td>2:45PM - Awards, SFT Best Paper Prizes, Sponsor Prize Draw,</td>
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<td>Lucky Door Prize, SFT-2020 Announcement &amp; Conference</td>
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<td><strong>2:55 PM</strong></td>
<td><strong>Conference Close</strong></td>
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