

21st Successes and Failures in Telehealth Conference

13th Annual Meeting of the Australian Telehealth Society
3-5 November 2021, Brisbane Convention & Exhibition Centre



This program version was printed as at 01:56 5th August 2021 and is subject to change.

WEDNESDAY

3rd November 2021

| | |
|-------------------------------|--|
| 12:00 PM to 5:00 PM | Registration open for workshop delegates |
| 12:30 PM to 1:00 PM | Afternoon Tea Light refreshments, tea and coffee for workshop delegates. |
| 1:00 PM to 2:30 PM | Workshop 1: Introduction to biostatistics for telehealth evaluation Keshia De Guzman Centre for Online Health, The University of Queensland <p>The investigation, implementation, and evaluation of telehealth services requires tailored research that involves the application of biostatistical methods. This workshop will provide practical information that covers an introduction to biostatistics and discusses how quantitative methods may be used to evaluate telehealth services. Using examples from research, the presenters will discuss methods for recognising, summarising, and analysing telehealth related data. Telehealth service implementation has increased dramatically since the Coronavirus pandemic, which calls for evidence-based evaluations to improve the future delivery of these services. To do this, rigorous and appropriate approaches to telehealth research are required. An understanding of the principles of biostatistics is fundamental for health research and is an important aspect of conducting telehealth evaluations.</p> |
| 1:00 PM to 2:30 PM | Workshop 2: Digitally Enabled Aged Care: Can we obtain it in Australia? George Margelis Aged Care Industry Information Technology Council |

Following the Royal Commission aged care in Australia is about to be significantly reformed. The Aged Care Industry Information Technology Council has been supporting the use of digital technology for almost 2 decades. In this workshop we will explore the Royal Commission's technology recommendations and explore how Australia can deliver on the promise of Digitally Enabled Aged Care, What are the barriers, and how do we overcome them? How do we develop a national collaboration to deliver it?

3:30 PM
to 5:00 PM

Workshop 3: Providing a Telehealth service - how to make it work well

Michael Williams

Queensland Paediatric Telehealth Service

An interactive workshop will be provided based on the experience of a paediatrician who has been involved in telehealth consultations in rural and regional Queensland for more than 20 years, in both the hospital and private practice settings.

The discussion will be focused on what provides best patient/client care, with a positive experience for both clinician and the others involved in the consultation. It will look at the opportunities for those interested in providing telehealth services, with flexibility and efficiency. We will look at how it may be best set up and sustained.

The workshop will be an opportunity to share experiences in providing clinical care via telehealth.

3:30 PM
to 5:00 PM

Workshop 4: Conducting economic evaluations for telehealth services

Centaine Snoswell

The University of Queensland

The translation of telehealth from conception, to research, and into practice requires tailored research and economic evaluation methods. This workshop will provide practical information about the methods used to evaluate telehealth services. Using relevant examples from research and from experience writing hospital business cases, the presenter will discuss methods for costing telehealth interventions and evaluating their effectiveness. Telehealth is a complex intervention that often draws in a myriad of stakeholders, including the relevant health system partner (hospital or primary care), consumers and clinical staff. Successful implementation requires an understanding of the impact that it has on all stakeholders and a well-constructed and pre-planned economic evaluation.

For the most up to date version, visit <https://event.icebergevents.com.au/sft-2021/program>